Tech Specs

System and Hardware Requirements

System Requirements

(Installation on Client Server)

	Windows	Linux
Operating System	MS Windows Server 2019/2020 64 bits	Any 64-bit Linux distribution for Intel architecture
BB.DD.	SQL Server 2019 or higher MySQL 5.7 or higher	SQL Server 2019 or higher MySQL 5.7 or higher
Requerimientos	Java JDK 17 Apache Tomcat (provided by ServiceTonic)	
E – Mail	Sending: SMPT (Manual, STARTTLS, SSL/TSL, Azure Graph), Office 365, Gmail Receiving: POP3/IMAP/IMAP SSL, Exchange WS 2007/2010/2013/2016/ Office365/Gmail	
LDAP	Ms Active Directory / Open LDAP / Azure AD	

Recommended Hardware

	Minimum Small environments	Recommended Medium to large environments
Memory	8 GB	> 16 GB
Hard Disk	> 50 GB	> 100GB
Processor	4 x 3,5MH	8 x 3,5MH

User and Agent access requirements
(To access the application)

Browser	Microsoft Edge Mozilla Firefox v45.x or higher Google Chrome v45.x or higher Apple Safari v6.x or higher Opera

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