



Tech Specs

System and Hardware Requirements

© Copyright 2009, 2025 ServiceTonic S.L. The information contained in this document is subject to change without notice. The only warranties for ServiceTonic® products and services are set forth in the express warranty statements accompanying such products and services. Nothing herein should be construed as an additional warranty. ServiceTonic S.L. shall not be liable for technical or editorial errors or omissions in the content of this document.

System Requirements

(Installation on Client Server)

	Windows	Linux
Operating System	MS Windows Server 2019/2020 64 bits	Any 64-bit Linux distribution for Intel architecture
BB.DD.	SQL Server 2019 or higher MySQL 5.7 or higher	SQL Server 2019 or higher MySQL 5.7 or higher
Requerimientos	Java JDK 17 Apache Tomcat (provided by ServiceTonic)	
E – Mail	Sending: SMPT (Manual, STARTTLS, SSL/TSL, Azure Graph), Office 365, Gmail Receiving: POP3/IMAP/IMAP SSL, Exchange WS 2007/2010/2013/2016/ Office365/Gmail	
LDAP	Ms Active Directory / Open LDAP / Azure AD	



Recommended Hardware

	Minimum Small environments	Recommended Medium to large environments
Memory	8 GB	> 16 GB
Hard Disk	> 50 GB	> 100GB
Processor	4 x 3,5MH	8 x 3,5MH

User and Agent access requirements (To access the application)

Browser	Microsoft Edge Mozilla Firefox v45.x or higher Google Chrome v45.x or higher Apple Safari v6.x or higher Opera
---------	--

Successful projects in more than 20 countries



SERVICE MANAGEMENT MADE SIMPLE

Barcelona

Aragó 383, 6º
08013 Barcelona – Spain
Phone +34 932 420 350

Madrid

Paseo de las Delicias, 30,2ª
28045 Madrid – Spain
Phone +34 911 126 720



servicetonic.com